

# Terms and Conditions – [www.vedio.dk](http://www.vedio.dk)

Last updated: May 23 2025

Welcome to [www.vedio.dk](http://www.vedio.dk) (“Vedio”, “we”, “us”, or “our”). These Terms and Conditions (“Terms”) govern your use of our website, platform, and editing services (collectively, “Services”). By signing up, accessing, or using Vedio.dk, you agree to be bound by these Terms.

If you do not agree, please do not use our platform.

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## 1. Overview of Our Services

Vedio.dk provides online creative editing services, allowing users to submit videos, images, and audio content for professional editing by our in-house editors. Services are offered through individual or business accounts and are subject to plan limitations.

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## 2. Account Creation and Responsibilities

- You must provide truthful, accurate information during registration and keep it updated.
- You are responsible for maintaining the confidentiality of your account and any activity under it.
- You agree not to share your account or access credentials with others.

We reserve the right to suspend or terminate accounts in cases of suspected abuse or violation of these Terms.

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## 3. Project Limit – One Active Project at a Time

To ensure quality and editorial focus, **all plans** are limited to **one (1) active project at a time**.

- A new project cannot begin until the current one is marked complete, paused, or archived.
  - Editors will not work on multiple concurrent projects per user or team account unless explicitly agreed upon in writing.
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## 4. Fair Usage Policy

Our plans are structured for reasonable usage. To ensure platform stability and fair access:

- Excessive uploads, continuous resubmissions, or abnormal usage patterns may trigger a review.
  - If your activity exceeds expected thresholds (e.g., repeated long-form submissions or unresponsive communication), we will contact you to discuss a possible plan upgrade or usage adjustment.
  - Failure to comply with fair usage guidelines may result in temporary suspension or service throttling.
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## 5. Pricing, Plans, and Payments

- Service fees are based on your selected plan and billed as specified at checkout.
  - We reserve the right to adjust pricing. Price changes will be communicated in advance and apply to the next billing cycle.
  - All fees are non-refundable unless otherwise required by law.
  - Subscription renews automatically unless canceled in advance.
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## 6. Content Ownership and Licensing

- You retain full ownership of the content you upload.
  - By submitting content, you grant Vedio.dk a **non-exclusive, royalty-free license** to edit, store, process, and use your media solely for service delivery, internal training, community inspiration, and platform promotion (unless opted out).
  - You confirm you have the legal rights to use and share the content you upload.
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## 7. Community and Marketing Use

- Vedio.dk may showcase final videos and selected works **within the platform**, such as community galleries or featured projects.
  - We may also use final deliverables in **external marketing and sales materials**, including our website, social media, case studies, and advertisements, unless you opt out via your account or by contacting us.
  - If you do not want your content used for marketing or internal inspiration, you must notify us in writing.
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## 8. Use Restrictions

You agree not to use Vedio.dk to:

- Upload or distribute unlawful, harassing, or offensive material
- Infringe upon the intellectual property rights of others
- Interfere with platform functionality, introduce malware, or exploit any system vulnerabilities
- Use automation tools, bots, or unauthorized access methods

Violations may result in immediate termination of your account without refund.

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## 9. Data Collection and Marketing Communication

By using Vedio.dk, you consent to the collection and storage of your personal and account data for:

- Account management and service delivery
- Customer support
- **Marketing and sales purposes**, including personalized outreach and promotional campaigns

You may opt out of marketing communications at any time via unsubscribe links or by contacting us directly.

All data is handled in compliance with the **General Data Protection Regulation (GDPR)** and detailed in our [Privacy Policy](#).

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## 10. Service Availability and Liability

- We aim to deliver services promptly, but all timelines are estimates.
- We make no guarantees of uninterrupted access and may suspend the platform for maintenance.
- Vedio.dk is not liable for lost data, business interruptions, or indirect damages arising from use of our services.

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## 11. Cancellation and Termination

- You may cancel your subscription at any time from your account dashboard.
- We may suspend or terminate your account for violations of these Terms, misuse of services, or refusal to upgrade in case of overuse.
- Termination does not relieve you of payment obligations for the current billing period.

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## 12. Intellectual Property

All Vedio.dk content, designs, software, and materials (excluding user uploads) are our intellectual property and may not be copied or reused without permission.

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## 13. Governing Law

These Terms are governed by the laws of **Denmark**. Any disputes will be resolved in the courts of **Copenhagen**, unless otherwise agreed.

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## 14. Changes to Terms

We may update these Terms from time to time. Continued use of the platform after updates indicates your acceptance. We recommend checking this page periodically.

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## 15. Contact

For questions, legal concerns, or opt-outs, please contact:

**Email:** [info@vedio.dk](mailto:info@vedio.dk)

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